

## QUICK START



**Rapid** Charge 15K  
Charge your phone,  
tablet or USB device

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**KAISER BAAS**

## Safety Precautions

Before using the Rapid Charge 15k, please ensure you read and understand all the safety precautions below.

Keep the Rapid Charge 15k away from water and other liquids. Do not use the Rapid Charge 15k with wet hands as this may cause the unit to malfunction.

Keep the Rapid Charge 15k away from direct sunlight and heat sources.

The Rapid Charge 15k may become slightly warm during use. This does not indicate a malfunction.

Do not place heavy objects on the Rapid Charge 15k, as this may cause the unit to malfunction.

Do not attempt to open the case or modify the Rapid Charge 15k in any way, as this will void your warranty.

Maintenance and repairs should only be performed by Kaiser Baas.

Do not dispose of the unit via conventional domestic waste.

Your device may become warm while charging.

## Specifications

Capacity: 15000mAh

Output: 5v/2500mA

Input: 5V/2000mA

Dimensions: 138x62x21mm

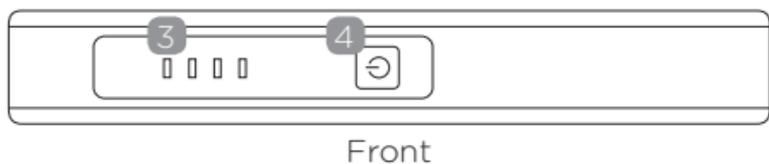
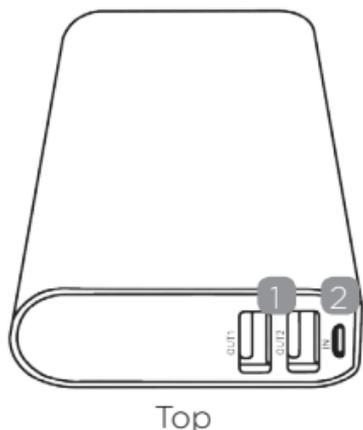
Charging Time: 9 hours (Using 1A AC Adapter)

Operation Temperature: -5°C - +55°C

Cycle Life: 500 Cycles

## Product Diagram

- 1 2 x USB Outputs
- 2 Micro USB Input Port
- 3 LED Charge Indicator
- 4 Switch ON/OFF



## Charge Indicator

- 5 One LED On - Power <25%
- 6 Two LED On - Power 25 -50%
- 7 Three LED On - Power 50 - 75%
- 8 Four LED On - Power 75-100%



## Using the Rapid Charge 11k

Please charge the Rapid Charge 11k to full capacity before your first use.

### To charge your digital device

Connect the output port **1** of your Rapid Charge 11k to your device via a USB cable.

Press the On/Off switch one time to start charging your device.

The LED Indicators should turn on.

*Tip: Refer to the previous page for information on the charge status*

When charging a device you can toggle the LED Indicators by press the On/Off Switch. You cannot turn off the Rapid Charge 11k whilst it is charging.

If the LED Indicators are off and the Rapid Charge 11k is charging your device is in Sleep Mode.

To stop charging simply disconnect your device from the power source. The Rapid Charge 11k will automatically cut output within 1 minute.

Please note only a Micro USB to USB cable is supplied.

# Charging the Rapid Charge 15k

The Rapid Charge 15k has 2 methods to re-charge:

Recommended Method:

Connect the Rapid Charge 15k via the Micro USB Input Port to a 1A AC Wall Adapter with USB (*Please note this is not supplied*).

Alternative Method:

Connect the Rapid Charge 15k via the Micro USB Input Port to a USB Port on a PC or laptop.

When recharging the four LED indicators will flash one by one.

Pressing the On/Off Switch whilst charging will enable sleep mode. This keeps the Rapid Charge 15k charging.

## Charging Time

The charging time will depend on the output power of the AC wall adapter.

If using a 1A Wall Adapter it will need at least 9 hours to fully charge.

Note: Please recharge the Rapid Charge 15k every 3 months if it is not being used regularly.

## Trouble Shooting

<b>Problems</b>	<b>Possible Causes</b>	<b>Corrective Actions</b>
Unit has been charging for long time but indicators don't show full capacity	<ol style="list-style-type: none"><li>1. Charging time is not enough</li><li>2. Adapter output current is too low</li></ol>	<ol style="list-style-type: none"><li>1. Ensure it has been charging for at least 9 hours</li><li>2. Use the original cable and a certified AC adapter</li></ol>
The Rapid Charge 15k can not fully charge other devices.	<ol style="list-style-type: none"><li>1. No power or low power left.</li><li>2. Failed input cable and connectors, or connector is incorrect.</li></ol>	<ol style="list-style-type: none"><li>1. Charge it again.</li><li>2. Use another output cable and connector or the original device cable.</li></ol>
Rapid Charge 15k could not charge device, continuously, or intermittently charges devices. Two beeps may happen.	<ol style="list-style-type: none"><li>1. Failed cable or connector.</li><li>2. Low power left.</li><li>3. Device may need higher input voltage than available.</li></ol>	<ol style="list-style-type: none"><li>1. Use another cable or check connector.</li><li>2. Charge it again.</li><li>3. Please don't use the device when charging nor charge your device when it has remaining charge.</li></ol>

<p>When Rapid Charge 15k charges a phone the phone turns on flight mode.</p>	<ol style="list-style-type: none"> <li>1. Phone cannot identify the Rapid Charge 15k when using a non-genuine cable or low quality cable.</li> <li>2. Cable connection incorrectly plugged in.</li> </ol>	<ol style="list-style-type: none"> <li>1. Use another cable or use the original cable with your device.</li> <li>2. Reconnect the cell phone or adjust it to normal mode.</li> </ol>
<p>The power indicators flash suddenly</p>	<ol style="list-style-type: none"> <li>1. The Rapid Charge 15k will warn and cut off power automatically when the internal temperature reaches 65°C</li> </ol>	<ol style="list-style-type: none"> <li>1. Please disconnect the cable and place the Rapid Charge 15k in a cool, clean and well ventilated place.</li> </ol> <p>Try again when the internal temperature is below 55°C.</p>
<p>Stops charging a device</p>	<ol style="list-style-type: none"> <li>1. No power left</li> <li>2. The load is over limit</li> <li>3. Short circuit for protection.</li> </ol>	<ol style="list-style-type: none"> <li>1. Recharge the Rapid Charge 15k.</li> </ol>

## Support

Having trouble with your Rapid Charge 15k?

Please contact us. No question too big or small and we are more than happy to help.

Please visit:  
[www.kaiserbaas.com/support](http://www.kaiserbaas.com/support)

Or email:  
[helpdesk@kaiserbaas.com](mailto:helpdesk@kaiserbaas.com)

For further information please visit:

[www.kaiserbaas.com/](http://www.kaiserbaas.com/)

